

LANDSCAPE AND RECREATION DEVELOPMENT DEPARTMENT

NO	CATEGORY	QUESTION	ANSWER																	
1.	Shady Tree Management Unit	How and how long is the pruning/cutting period of trees implemented?	An investigation will be conducted and the period of maintenance action is expected to be implemented within 3 days.																	
2.		Who does the pruning/ cutting of trees?	Pruning work will be carried out by the contractor within 7 to 30 days after the investigation is carried out.																	
3.		How is the felling of dead and at-risk trees implemented?	An investigation will be conducted within 24 hours and action will be taken within 1 to 7 days.																	
4.		What action should be taken if a sudden tree fall hits a vehicle or house?	<div><p>If this happens, the vehicle owner/ homeowner can apply for a claim for compensation by providing the required documents and submitted to the Department of Landscape and Recreation Development as follows:</p><table><thead><tr><th>VEHICLE</th><th>HOUSE</th></tr></thead><tbody><tr><td>Police Report (original/ certified copy)</td><td>Police Report (original/ certified copy)</td></tr><tr><td>Photocopy of identity card</td><td>Photocopy of identity card</td></tr><tr><td>Copy of Driving License</td><td>Copy of Driving License</td></tr><tr><td>Copy of Vehicle Grant</td><td>Copy of Water/ Electricity Bill</td></tr><tr><td>Copy of Vehicle Insurance 'Cover Note'</td><td>Copy of Door Assessment Tax</td></tr><tr><td>Photos during the incident/ damage (original)</td><td>Photos during the incident/ damage (original)</td></tr><tr><td>Photos after vehicle repair (original)</td><td>Photos after House repair (original)</td></tr><tr><td>Quotation from the workshop (original)</td><td>Quotation from contractor (original)</td></tr></tbody></table></div>	VEHICLE	HOUSE	Police Report (original/ certified copy)	Police Report (original/ certified copy)	Photocopy of identity card	Photocopy of identity card	Copy of Driving License	Copy of Driving License	Copy of Vehicle Grant	Copy of Water/ Electricity Bill	Copy of Vehicle Insurance 'Cover Note'	Copy of Door Assessment Tax	Photos during the incident/ damage (original)	Photos during the incident/ damage (original)	Photos after vehicle repair (original)	Photos after House repair (original)	Quotation from the workshop (original)
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5.	Shady Tree Management Unit	What is the way if a fallen tree happens suddenly?	<p>If there is an incident or occurs of a fallen tree, may call the following emergency line:</p> <p>i) Operation Room (24 Hours) Natural Disaster: 03 – 9283 3112</p> <p>ii) Emergency Squad (24 Hours): 03 – 9284 3434 / 03 – 9284 3636</p>
6.	Children's Playground Unit	How long is the Children's Playground renovation period?	Children's Playground repair work is carried out within 7 days after the date of the complaint is received.
7.	City Public Park	Are vehicles allowed to be parked in the Public Park area?	It is prohibited to bring in OR park public vehicles into park areas, grassy areas, fields, sidewalks, and yellow lines.
8.		Am I allowed to bring food and drinks in the Public Park area?	Allowed to bring food/ drinks and each visitor must maintain cleanliness and garbage is thrown into the Trash provided. It is PROHIBITED to bring, serve and eat food that is NOT HALAL or intoxicating drinks.
9.		Can I do any activities and events in the Public Park?	It is prohibited to carry out any business/ commercial/ promotional activities in DBKL Public Parks WITHOUT PERMISSION from DBKL.
10.		When are the operating hours of Public Parks?	<p>DBKL Public Park operating hours:</p> <p>- Day : Monday Till Sunday</p> <p>- Time : 07:00 Am – 07:00 Pm</p>
11.		How to apply for a Public Park usage/rent a site?	Application to rent a site or any activity is made 30 days before the date of the activity.
12.		What is the entry charge for public toilets in Kuala Lumpur?	<p>Toilet = RM 0.20</p> <p>Bath = RM 0.50</p>
13.		What activities are allowed to be held in Public Parks?	Activities that are allowed along with the DBKL approval letter are Photo Session, Zumba, Family Day Celebration, Birthday Party, Promotion, Football.

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14.	City Public Park	Can cooking activities are allowed to be done in the public park area?	Cooking activities in the Public Garden Area are PROHIBITED
15.		Is it permissible to hold a Wedding Ceremony in a Public Park?	Not allowed EXCEPT held at Taman Dusun Bandar Hall.
16		What is the total number of public parks in Kuala Lumpur?	<p>There are 17 public parks around Kuala Lumpur</p> <ol style="list-style-type: none"> 1. Taman Metropolitan Kepong 2. Taman Tasik Permaisuri 3. Taman Tasik Manjalara 4. Taman Kejirana Ayer Panas 5. Taman Metropolitan Batu 6. Taman Tasik Danau Kota 7. Taman Tasik Sri Rampai 8. Taman Tasik Titiwangsa 9. Taman Bukit Jalil 10. Taman Rekreasi Pudu Ulu 11. Taman Alam Damai 12. Taman Rimba Kiara 13. Taman Bukit Kerinchi 14. Taman Dusun Bandar 15. Taman Tasik Ampang Hilir 16. Taman Tasik Datuk Keramat 17. Taman Botani Perdana